**OES QUARTERLY REPORT** August 2017 **OES QUARTERLY REPORT** August 2017



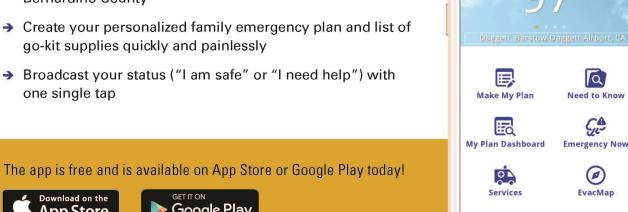
### HELPING YOU KEEP YOUR LOVED ONES SAFE

When it comes to an emergency situation, having a plan can help protect you and your loved ones. That is why San Bernardino County has developed a mobile app that helps its citizens properly prepare and stay informed during and after a disaster. You will be able to create your family emergency plan and get a list of the go-kit supplies in just under a minute. In addition, you will receive the latest updates and necessary information on evacuation routes, shelters, available emergency services and much more, should a disaster strike.

Find peace of mind by ensuring that you and your family are properly prepared. Download the Ready SB County Preparedness App and get the tool and all the information you need in one easyto-use app.

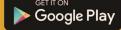
### Key features:

- → Get instant access to evacuation maps and know which routes are safe
- > Find out about the nearest emergency shelters and special services in your area
- → Receive latest alerts and emergency notifications from San Bernardino County
- → Create your personalized family emergency plan and list of go-kit supplies quickly and painlessly
- → Broadcast your status ("I am safe" or "I need help") with one single tap



SHARE MY STATUS







# **OES** Quarterly Report



# County OES First in State to Host **Revamped CSTI Essential Course**

Contact: Z. Mullennix

After many months of planning, with the use cal, regional or state Emerof FY16 Emergency Management Program Grant (EMPG) funds, the week of June 26th the County Office of Emergency Services (OES) hosted the CSTI - Essentials of Emergency Management All Hazards course (EEMC). This was the pilot presentation of EEMC which replaced the Introduction to

**Emergency Management** -Earthquake class. Using a variety of hazard scenarios and employing a series of progressive exercises, this course introduced participants to key emergency management principles and practices building participants' capabilities to operate effectively within a logency Operations Center (EOC). Course content included California's SEMS **Introductory Course and** Essential EOC Section/ Position Training, providing individual certification to-





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# Five Firsts in San Bernardino County OA

### Contact: C. Serrano

Five emergency managers from the San Bernardino County Operational Area recently graduated from the first California Cohort of the National Emergency Management Advanced Academy (NEMAA):

- Chris Grant, San Bernardino Valley Community College District
- Breanna Medina, City of Rancho Cucamonga/Fire District
- Daniel Munoz, San Bernardino County Human Services Agency
- Mike Reyes, Twentynine Palms Band of Mission Indians
- Cindy Serrano, San Bernardino County Fire/OES



L to R: D. Munoz, B. Medina, M. Reyes, C. Serrano, C. Grant

The Emergency Management Institute (EMI) course is normally offered only at the EMI Academy in Emmitsburg, Maryland. With perseverance by San Diego UASI and Cal OES, EMI brought the course to California for the very first time. There was such a demand for



Graduating class aboard the USS Midway

this course that Cal OES received 68 applications but only 52 were approved to attend.

The course involves four weeks of training over a nine month period and includes group presentations, case studies, reading homework (yes, homework!) and a minimum 14-page research paper that adds to the "body of emergency management study and literature". Formally, the four-week course covered:

- E/L0451: A Survey of Advanced Concepts in Emergency Management
- E/L0452: Assessment and Application of Professional Style in Emergency Management
- E/L0453: Advanced Concepts and Issues in the Emergency Management Organization
- E/L0454: Advanced Concepts and Issues in Emergency Management Community and Profession

Being the first cohort in California and especially being in SoCal where disasters and EOC activations are aplenty and emergency managers are experienced and knowledgeable, some of the course instruction may have been basic for some students. Instructors

were extremely open to the feedback because as they indicated repeatedly, we were the best class they've ever had (or is that a remark all instructors make to their students?).

At any rate, the networking and what we learned from each other were as valuable as the course instruction itself. We gained a wealth of subject matter experts that we can call or visit anytime for support. The class consisted of students from local government, military, tribal, non-profit organizations, universities, and more.

Because of the success of this first cohort, additional courses are planned in Los Angeles and San Francisco Bay Area. Application link: http://www.caloes.ca.gov/
CaliforniaSpecializedTrainingInstituteSite/
Documents/Cal%20OES%20Training%
20Bulletin.pdf

For the 44 students who were able to complete the program, graduation day was held on June 30, 2017, aboard the USS Midway. Dignitaries from EMI and Cal OES attended and graduates were surrounded by our family and friends – it was very cool!

# San Bernardino County PIO Coalition Specialized Training

### WHEN:

August 17, 2017

Donations Messaging Workshop

9am - 12pm

**SHOC 101 - Awareness Training** 

1pm - 4pm

### WHERE:

San Bernardino County Fire OES 1743 Miro Way Rialto, CA (909) 356-3998

Space is limited & available to SB County PIO Coalition members - please register by August 15, 2017, at:

https://pio-coalition-messaging-workshop-shoctraining.eventbrite.com



Be ready to get the message out to the residents of San Bernardino County and learn all about the San Bernardino County SHOC! (Shelter Operations Compound)



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# **HAZUS** Analysis for **FEMA Virtual** Exercise

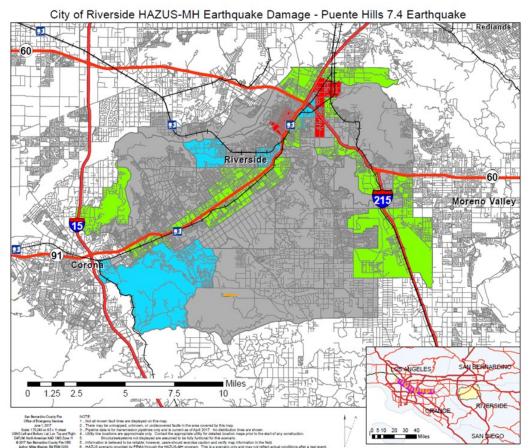
### Contact: M. Wagner

Miles Wagner, Emergency Services Officer, developed a HAZUS-MH analysis and scenario for a FEMA Virtual Tabletop Exercise held June 20, 21, and 22, 2017. The scenario, based on a 7.4 earthquake on the Puente Hills Fault, summarized damage, response and recovery efforts for a five county area. The Counties summarized were San Bernardino, Riverside, Orange, Los Angeles, and Ventura.

This earthquake scenario showed the need to study the effect a significant earthquake on a little exercised fault may have on surrounding jurisdictions and how those jurisdictions are affected and may have to respond to the event. While a jurisdiction may have little damage, the effect on the jurisdiction may be significant if resources such as fuel or food are not available.

The scenario included analysis for the entire scenario and individual summaries for each County. The City of Riverside requested a separate analysis for their jurisdiction. This separate analysis included sheltering needs

of refugees relocating from the areas affected coming into the City of Riverside.



Map Legend: red indicates total loss, green severe damage, blue moderate damage, and gray little to no damage

# **Grants Update**

Contact: M. Antonucci, E. Segura, T. Irwin

# Homeland Security Grant Program – General requiring the CE. The item needs to be specif

Please submit reimbursement requests for FY15 as soon as they are finalized to avoid confusion with overlapping grants. Reminder, failure to obtain prior approval for modifications may result in denial of your claim. Please be sure not to deploy equipment prior to verification and tagging by the Grants

Controlled Equipment (CE) Requests from

FEMA, will result in additional requirements. The policies and procedures indicated on the form must be in place in your jurisdiction and be included with the CE request. If you are intending to purchase a drone or are a law enforcement agency, County Board of Super visors and your governing authority both have to approve the purchase of the item ically mentioned in the agenda item and minutes/agenda report need to be provided along with the CE request. Please contact the Grants Unit very early if you require a CE for your project.

Finally, anything installed or mounted requires an EHP unless it's in a vehicle. Please review your projects before purchasing your items to ensure that your reimbursement will not be denied. The EHP must be approved

prior to any purchases being made.

If your project has a hold trigger such as an EHP, EOC, FBI, sole source request(s) or your project includes an item(s) on the Controlled Equipment List, additional approval is required prior to incurring costs.

### **FY2017 Homeland Security Grant Program**

Approval is expected soon from Cal OES/ FEMA though it appears that funding will be reduced a bit over last year. We will be sending out information that will require a quick turn-around so please be on the lookout for

## FY2017 Emergency Management Perfor-

We are still awaiting the release of the grant

# 2017 County OES Volunteer Appreciation

Contact: C. Nagy



L to R: Cheryl Nagy, Dave Hobbs, Will Hrehniy, Michael Ramirez

The month of April has been declared National Volunteer Month, due to working so hard this year we pushed our celebration to June and recognized our San Bernardino County Fire, Office of Emergency Services (OES) dedicated volunteers at our 3rd Annual OES Volunteer Appreciation Event. OES treated the volunteers to a special appreciation luncheon. Staff and guests enjoyed great food and fellowship at The Mexico Café in San Bernardino. Organized by County OES as a way to say "thank you" to its volunteers, the luncheon was a huge success.

Kicking off the event was the annual awards ceremony where the volunteers received words of thanks and appreciation from San Bernardino County Fire Assistant Emergency Services Manager Cindy Serrano and Emergency Services Officers Zack Mullennix and Cheryl Nagy.



L to R: Bob Kindron, Destiny Davis, Jason Ardenski

During the awards ceremony one volunteer from each program received an "Outstanding nouncement of the Eagle Award for Out-Volunteer Award" for their work. These awards were distributed by Emergency Services Officers Zack Mullennix - ECS (Emergency Communications Service) and Cheryl Nagy - California Disaster Corps. Will Hrehniy, Mountain CERT Volunteer received the Outstanding Volunteer Award for his heroic job of saving a Lowes customer by using the CPR/1st Aid training he received from the County Fire OES training unit. ECS awarded Bob Kindron the Outstanding Vol-

unteer Award for his service as a dedicated ECS volunteer. Jason Ardenski was awarded the California Disaster Corps Outstanding Volunteer Award for his dedication of service in assisting with the deployment of the Seismic Simulator. Jason spent many weekends towing the simulator to public events throughout the county.

Saved as a total surprise each year is the anstanding Achievement. This year's Eagle Award was presented to Destiny Davis for her dedication as an ECS member serving countless hours to assist with many tasks involving all three volunteer programs. It was amazing to see Destiny so shocked.

The remainder of the luncheon was filled with laughter, great food, and networking. We look forward to 2018 and our 4th Annual Volunteer Appreciation Event.



### **Essential**

### **CONTINUED FROM P1**

Forty-five students from multiple county departments, tribal and southern region counSan Bernardino County to include county specific resources, infrastructure, jurisdictions and hazards. Day four consisted of a 6 hour functional exercise on the Valley EOC floor. The exercise included real time news casts and over 200 injects.

ties attended. The training was customized to The CSTI Instructor team conducted an extensive hot wash with the class attendees to identify gaps and improvements in the pilot class. Participants provided excellent feedback and were excited about the opportunity to engage in the development of the course.



Class group photo

# Brand New Volunteer Organization, SB County Fire Corps, is Ready to Launch

### Contact: M. A. Ramirez

Fire Corps is ready to launch! After much planning and preparation, San Bernardino County Fire will launch its newest volunteer program Fire Corps. Fire Corps will be a mix of the old and new. The newly created Fire Corps – Emergency Services Support (ESS) will provide opportunities for interested and qualified citizens to volunteer locally in their community and throughout those areas of the County serviced by San Bernardino County Fire. ESS volunteers will assist suppression personnel in day-to-day non-emergency functions. These may include: clerical support, public outreach, video/photography, publication creation/design, transport assignments and logistical support. Specialized ESS volunteers may also provide Emergency Operations Center (EOC) support, on-scene incident support, pre-shelter reception, Red Flag and Ice patrols as well as staffing and oper-









ating the Seismic Simulator. Familiar volunteer programs like the Community Emergency Response Team (CERT), Emergency Communications Service (ECS) and Disaster Corps will all be included under the Fire Corps "umbrella." These programs, which are also administered by the Office of Emergency Services, will see an increase in standardization and cooperation among all Fire Corps



# Meet County OES' **Newest Team** Member

### Contact: T. Vigilance

Meet Terrence Vigilance, the newest GIS Analyst and the County's Mass Notification System coordinator. Terrence started at the county's fire communications center, Confire JPA (Joint Powers Authority), in 2005 as a GIS Technician and TENS (telephone emergency notification system) support. He also provided all the fire agency map books and was promoted to GIS Analyst. Coming from the City of Rancho Cucamonga where he still



lives and worked for four years, he's continues mapping as his profession and one of his hobbies. His recent transfer to County OES was a culmination of efforts to improve and expand the TENS system.

In his off time he enjoys spending time with his four and seven year old granddaughters, working on cars, riding motorcycles, playing basketball and traveling.

When asked what he thought of the move, Terrance had this to say: "I'm happy to be here. Happy to be of service and enjoying the support of the fabulous O.E.S. staff."

Please join us in welcoming Terrence as we look forward to enhanced mapping capabilities and a stronger TENS system.

# 2017 ROPE Field Operations Guide to be Released

### Contact: C. Cruz

The 2017 updated version of the Responders Organized for Pass Emergencies (ROPE) Field Operations Guide (FOG) is scheduled for distribution during the month of August 2017.

The Responders Organized for Pass Emergencies (ROPE) Field Operations Guide (FOG) is a hands-on, daily use field tool that can be used for multi-agency response to any incident in the Cajon Pass. Most recently the ROPE FOG was used by the Incident Command Post (ICP) for the North and Blue Cut fires to identify Kinder Morgan fuel lines and Southern California Edison lines that were in the line of fire.

The 2017 version includes:

- Additional ICS Forms for the ICP (ICS 201, 202, 203UC, 204, and 207)
- Updated Agency Radio Frequencies/ **Communications Capabilities**
- Updated Agency 24 HR Dispatch Centers/Emergency Contacts

- Updated Cajon Pass Branch/Division
- Existing Infrastructure/Scene Safety: identifies utility power lines/pipelines, road conditions
- Available Water Supply: identifies access to county and non-county water supply
- Communications Issues: identifies known sis. communications coverage issues
- Local Response Agencies/Facilities: identifies local fire, law enforcement, flood control, and road maintenance response agencies and related facilities located in the Branch/Division
- Access Routes: identifies specific access routes in and out of the Branch/Division
- Potential Staging/ICP/LZ/Fuel Locations: identifies by location/address the possible staging areas, Incident Command Post (ICP) locations, landing zones, and fuel locations within the Branch/Division

Due to the limited number and the cost per copy of the ROPE FOG's, jurisdictions and response agencies within the Cajon Pass and immediate surrounding areas will receive rail lines, potential weather impacts, and copies as needed. Requests from jurisdictions and/or agencies outside the response area can submit a request for a copy and the request will be reviewed on a case by case ba-

